Regional Emergency Medical Services Authority -- Today
42 Ambulances

4 Medical Helicopters
The first ambulance service in the world accredited by:

- Commission on Accreditation of Ambulance Services
- Commission on Accreditation of Medical Transport Systems
- Medical Priority Dispatching Center of Excellence
- Currently in process of working towards Commission on Accreditation of Allied Health Education Programs
Volume of Calls Fiscal 2011-2012

- 64,330 Responses
- 37,610 Transports
Deployment:

- Fluid Deployment
- Variable staff by hour of day and day of week
- Change Posting Plans every 4 months
Emergency Medical Dispatch
Priority Setting and Pre-Arrival Instructions

• P-1 Urgency/Presumptive Life Threatening
  • Allergic reaction
  • Severe Respiratory Distress
  • Cardiac Arrest
  • Chest pain (if patient is 35 or older)
  • Active choking
  • Active Seizure
  • Stroke
  • Rollover/Ejection/Auto vs. pedestrian MVA
  • Unconscious

• P-2 Urgency/Non-Life Threatening
  • Upper abdominal Pain (if patient is 35 or older)
  • Assault with injury to head, torso or upper leg
  • Diabetic with ALOC
  • Severe eye trauma
  • Heart rate <50 or >130
  • Overdose
  • Psychiatric/suicidal patient

• P-3 Non-Urgency/Non-Life Threatening
  • “Sick person” – No specific chief complaint given
  • Constipation
  • Diarrhea
  • Rash/Skin Disorder
  • Toothache
  • Infected wound
  • Post-seizure (now alert and breathing normally)
  • Can’t sleep
ALL P-1 calls are responded to before P-2 or P-3 calls

Every patient gets the same response regardless of where they live.
Special Events in 2012:

- 528 Events;
- 5,245 Total Hours spent on Events

- Hot August Nights
- Reno Air Races
- PGA Reno Tahoe Open
- Street Vibrations
- UNR Sporting Events
- Balloon Races
- Rib Cook-Off
- Reno Rodeo
Tactical Emergency Medical Support (TEMS)

- TEMS 350 total events 2008-2010
  - 95 call outs
  - 255 trainings
  - 27 Sparks Police Department (SPD)
  - 64 Reno Police Department (RPD)
  - 24 Washoe County Sheriff’s Office (WCSO)
  - 7 Drug Enforcement Agency (DEA)
  - 3 Immigration Customs Enforcement (ICE)
  - 2 Federal Bureau of Investigation (FBI)
  - 1 U.S. Marshalls
REMSA - Meeting Community Needs

- Safe Kids Washoe County
- Point of Impact Child Safety Seat Inspection and Replacement Program
- Northern Nevada Child Safety Seat Fitting Station
EDUCATION CENTER

- Nevada’s largest EMS Training Center
- Licensed Nevada Post-Secondary Education Center
- Approved Veterans Administration Education Center
- Completing Accreditation by the Commission on Accreditation of Allied Health Education Programs
- University of Nevada Reno Affiliation
- University of Maryland Baltimore County Training Site
- American Heart Association Regional Training Center
- Training Center for Saint Mary’s Regional Medical Center and Northern Nevada Medical Center’s Medical Staff
- Approved CE provider for states of Nevada and California EMS and Board of Nursing
- Nevada Police Officer Standards and Training CE provider
- National Disaster Life Support Training Center
- Tactical Combat Casualty Care Training Center
Silver Saver ambulance transportation membership program

For $69 the entire household is protected against out of pocket ambulance expenses in REMSA’s service area.

Flight Plan air ambulance Care Flight membership program $55 covers your household in northern Nevada/California.
Our People Make REMSA
More Than Just An Ambulance Service